



Spend Management Tools

Spend Management tools are services or functionalities that we offer you to assist you with managing your service expenditure and service usage. These tools include:

Control Tool	Description
Shaped ADSL plans	ADSL plans that have no excess usage charges. Instead once you reach your included allowance your service speed will be slowed For the remainder of the billing period.
Call barring or call restrictions	<p>Call barring, also referred to as call restrictions, are facilities that can prevent unauthorized access to certain types of telephone Services. You can use call barring to manage the use of both your Mobile and fixed line service.</p> <p>Call barring may be applied to some or all of the following types of calls and services:</p> <ul style="list-style-type: none"> • Premium numbers • International numbers • National (long distance) • Mobile numbers • Data, SMS and MMS services (applicable to mobile services only)
Opt-in services	<p>Opt-in services relate to mobile services. An opt-in service will not allow you to access a particular service or call type until you have Specifically requested to do so.</p> <p>Opt-in services include:</p> <ul style="list-style-type: none"> • Opt-in to Premium content (including calls and SMS) • Opt-in to international roaming <p>Unless you have elected to Opt in to these service types you will not be able to use your mobile device to access premium content Or for international roaming.</p>
Access to unbilled amounts	<p>You can access information relating to unbilled amounts on your Account.</p> <p>Access to such information can be made by calling our Customer Centre.</p> <p>Please note that from time to time we do experience delays in Receiving usage data from our suppliers. In some instances information relating to unbilled amounts may not take into account data used, calls made or SMS/MMS messages sent within the last 72 hours. Information supplied will not take into account any included value amounts or discounts that need to be applied at the End of the month.</p> <p>Information may exclude usage incurred outside Australia, Premium services and other third party charges.</p>
Service Monitoring and Alerting	<p>Slimtel Pty Limited lets you monitor Your service usage. You can monitor:</p> <ul style="list-style-type: none"> • E-mail & SMS (on request)

Email info@slimtel.com.au or call 1300 7888 40 should you wish to apply or require any further Information.

